

To the Municipal Council:

For many years I find it an extreme hardship having to wait every 3 months for my water bill. Not knowing if I have a problem with seepage, leakage, underground problems that could have happened without my knowledge.

Example, I understand, in the past, a swimming pool in the village was leaking and the owner did not know until they received their bill.

I am sure I am not the only one concerned. There are some people in the village that are on a fixed income (me included) and having a water bill coming every three months is difficult.

Our other utilities have been converted over to monthly, as suggested by the government (provincial I believe) to help in difficult times. Why can't the Village?

A minor problem that the Village Council, also has, is the use of Canada Post in mailing out bills (Water and Taxes). This is an expensive way of communicating and with the July bill, upon calling the office, was told the bills had been mailed out June 28. But I did not receive mine until July 15. This was also noted on the Loud and Proud Facebook site by some villagers' wondering where their bill was.

With today's technology, I would suggest, at the least, emailing.

I am hoping that some of these issues can be resolved.

Susan White