

POINT EDWARD POLICE SERVICES BOARD

DETACHMENT COMMANDER

C.C. (CHRIS) AVERY

Nov / Dec 2019

CALLS FOR SERVICE BILLING WORKGROUPS



Drugs Includes trafficking, production, and importation of drugs including marihuana, cocaine, heroin, crystal meth or other controlled substances. It also includes occurrences related to indoor/outdoor grow labs.

Drug Possession Includes all occurrences where the most serious violation is possession of marihuana, cocaine, heroin, crystal meth or other controlled substance. It also includes other minor drug related offences.

Operational calls for service are non-criminal events that police attend to. These include animal complaints, non-criminal domestic disturbances, missing persons, noise complaints, property – lost or found, sudden deaths, and assist public calls.

Operational 2 Includes false alarms, keep the peace and 911 calls/911 hang-ups. Due to the higher frequency of these calls, they have been separated out from the 'Operational' category and allocated a lower time standard. Traffic incidents are excluded.

Other Criminal Code Violations The majority of offences counted in the Other Criminal Code Offences group are criminal offences that are not directed to people or related to property. It is similar to the group that Statistics Canada uses when reporting 'Other Criminal Code'. These include prostitution, offensive weapons, bail violations, counterfeiting, disturb the peace, indecent acts, breach of probation, and bribery.

Property Crime Violations This category is similar to the group that Statistics Canada uses when reporting 'Property Crimes'. These include arson, break and enter, theft, possession of stolen goods, mischief, identity theft, and some frauds.

Statutes & Acts Includes provincial statutes, primarily the Mental Health Act, Landlord Tenant Act and Trespass to property offences. It also includes custody dispute calls.

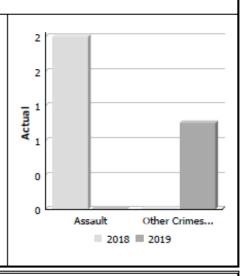
Traffic Includes motor vehicle collisions of all severities (property damage, personal injury and fatalities) and road rage incidents reported to police.

Violent Crimes The majority of offences counted in the Violent Crimes group are crimes against persons. This category is similar to the group that Statistics Canada uses when reporting 'Violent Crimes'. These include homicides, attempted murders, assaults, threats and robberies.

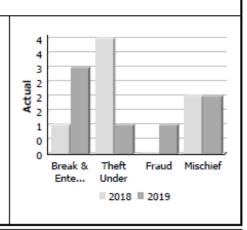
Police Services Board Report for POINT EDWARD OPP

Records Management System November - 2019

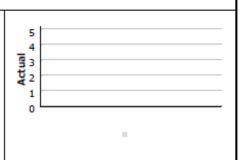
Violent Crime							
Actual		Noven	nber	Year to Date - November			
	2018	2019	% Change	2018	2019	% Change	
Murder	0	0		0	0		
Other Offences Causing Death	0	0		0	0		
Attempted Murder	0	0		0	0		
Sexual Assault	0	0		2	1	-50.0%	
Assault	2	0	-100.0%	6	6	0.0%	
Abduction	0	0		1	0	-100.0%	
Robbery	0	0		1	0	-100.0%	
Other Crimes Against a Person	0	1		3	6	100.0%	
Total	2	1	-50.0%	13	13	0.0%	



Property Crime Actual November Year to Date November 2018 2019 2018 2019 Change Change 0 Arson 0 0 0 Break & Enter 1 3 200.0% 8 15 87.5% Theft Over 0 0 3 1 -66.7% Theft Under 4 -75.0% 56 28 -50.0% 1 Have Stolen Goods 0 0 1 1 0.0% Fraud 0 1 8 5 -37.5% Mischief 2 2 0.0% 16 31 93.8% Total 0.0% 81 -12.0%

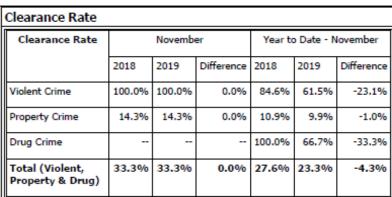


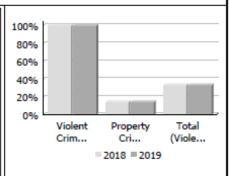
Drug Crime						
Actual		Novem	ber	Year to Date - November		
	2018	2019	% Change	2018	2019	% Change
Possession	0	0	-	8	3	-62.5%
Trafficking	0	0	1	1	0	-100.0%
Importation and Production	0	0	-	0	0	
Total	0	0		9	3	-66.7%



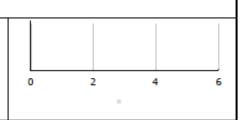
Police Services Board Report for POINT EDWARD OPP

Records Management System November - 2019

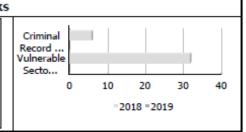




Unfounded										
Unfounded	November			Year to Date - November						
	2018	2019	% Change	2018	2019	% Change				
Total (Violent, Property & Drug)	0	0		6	7	16.7%				



Criminal Record and Vulnerable Sector Screening Check									
Actual		Noven	ber	Year to Date - November					
	2018	2019	% Change	2018	2019	% Change			
Criminal Record Checks	6	0	-100.0%	17	7	-58.8%			
Vulnerable Sector Screening Checks	32	0	-100.0%	58	76	31.0%			



Data contained within this report is dynamic in nature and numbers will change over time as the Ontario Provincial Police continue to investigate and solve crime.

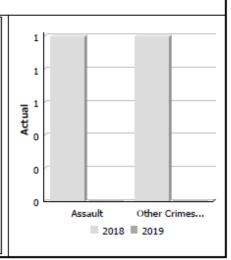
Data Utilized

- Major Crimes
- Niche RMS All Offence Level Business Intelligence Cube

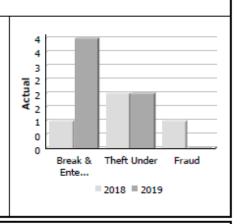
Police Services Board Report for POINT EDWARD OPP

Records Management System December - 2019

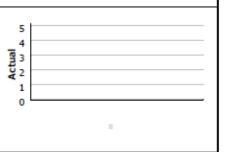
Violent Crime							
Actual		Decer	mber	Year to Date - December			
	2018	2019	% Change	2018	2019	% Change	
Murder	0	0	-	0	0		
Other Offences Causing Death	0	0	1	0	0		
Attempted Murder	0	0		0	0		
Sexual Assault	0	0		2	1	-50.0%	
Assault	1	0	-100.0%	7	6	-14.3%	
Abduction	0	0	-	1	0	-100.0%	
Robbery	0	0		1	0	-100.0%	
Other Crimes Against a Person	1	0	-100.0%	4	6	50.0%	
Total	2	0	-100.0%	15	13	-13.3%	



Property Crime						
Actual	December			Year to Date - December		
	2018	2019	% Change	2018	2019	% Change
Arson	0	0		0	0	
Break & Enter	1	4	300.0%	9	19	111.1%
Theft Over	0	0		3	1	-66.7%
Theft Under	2	2	0.0%	58	30	-48.3%
Have Stolen Goods	0	0		1	1	0.0%
Fraud	1	0	-100.0%	9	5	-44.4%
Mischief	0	0		16	31	93.8%
Total	4	6	50.0%	96	87	-9.4%



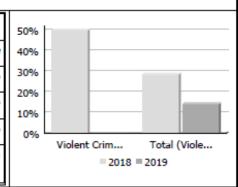
Drug Crime						
Actual		Decem	ber	Year to Date - December		
	2018	2019	% Change	2018	2019	% Change
Possession	0	0		8	3	-62.5%
Trafficking	0	0		1	0	-100.0%
Importation and Production	0	0	-	0	0	-
Total	0	0		9	3	-66.7%



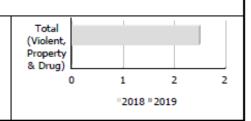
Police Services Board Report for POINT EDWARD OPP

Records Management System December - 2019

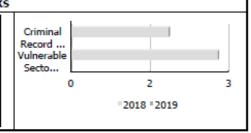
Clearance Rate Clearance Rate December Year to Date - December Difference 2018 Difference 2018 2019 2019 Violent Crime -18.5% 50.0% 80.0% 61.5% Property Crime 0.0% 0.0% 0.0% 10.4% 9.2% -1.2% Drug Crime 100.0% 66.7% -33.3% Total (Violent, 28.6% 14.3% -14.3% 27.6% 22.7% -4.9% Property & Drug)



Unfounded						
Unfounded	December			Year to Date - December		
	2018	2019	% Change	2018	2019	% Change
Total (Violent, Property & Drug)	2	0	-100.0%	8	7	-12.5%



Criminal Record and Vulnerable Sector Screening Check									
Actual		Decem	nber	Year to Date - December					
	2018	2019	% Change	2018	2019	% Change			
Criminal Record Checks	2	0	-100.0%	19	7	-63.2%			
Vulnerable Sector Screening Checks	3	0	-100.0%	61	76	24.6%			



Data contained within this report is dynamic in nature and numbers will change over time as the Ontario Provincial Police continue to investigate and solve crime.

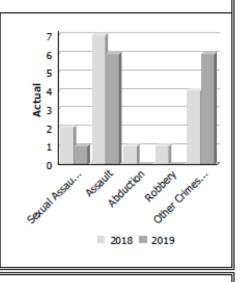
Data Utilized

- Major Crimes
- Niche RMS All Offence Level Business Intelligence Cube

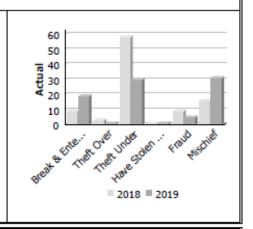
POlice Services Board Report for PUINT EDWARD UPP

Records Management System January to December - 2019

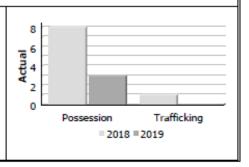
Violent Crime										
Actual	Janua	iry to [December	Year to Date - December						
	2018	2019	%	2018	2019	%				
			Change			Change				
Murder	0	0		0	0					
Other Offences Causing Death	0	0		0	0					
Attempted Murder	0	0		0	0					
Sexual Assault	2	1	-50.0%	2	1	-50.0%				
Assault	7	6	-14.3%	7	6	-14.3%				
Abduction	1	0	-100.0%	1	0	-100.0%				
Robbery	1	0	-100.0%	1	0	-100.0%				
Other Crimes Against a Person	4	6	50.0%	4	6	50.0%				
Total	15	13	-13.3%	15	13	-13.3%				



Property Crime Actual Year to Date -January to December December 2018 2019 2018 2019 Change Change Arson 0 0 Break & Enter 9 19 9 19 111.1% 111.1% Theft Over 3 -66.7% 3 -66.7% Theft Under 58 30 -48.3% 58 30 -48.3% Have Stolen Goods 0.0% 0.0% 1 1 9 5 5 Fraud -44.4% 9 -44.4% Mischief 16 31 93.8% 16 31 93.8% Total 96 87 -9.4% 96 87 -9.4%



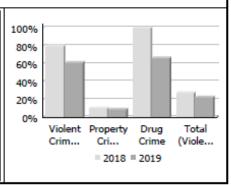
Drug Crime						
Actual	Janua	iry to [December	Year to Date - December		
	2018	2019	% Change	2018	2019	% Change
Possession	8	3	-62.5%	8	3	-62.5%
Trafficking	1	0	-100.0%	1	0	-100.0%
Importation and Production	0	0	1	0	0	
Total	9	3	-66.7%	9	3	-66.7%



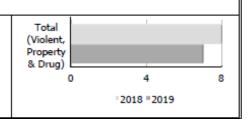
Police Services Board Report for POINT EDWARD OPP

Records Management System January to December - 2019

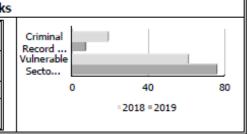
Clearance Rate							
Clearance Rate	Janu	ary to De	cember	Year to Date - December			
	2018	2019	Difference	2018	2019	Difference	
Violent Crime	80.0%	61.5%	-18.5%	80.0%	61.5%	-18.5%	
Property Crime	10.4%	9.2%	-1.2%	10.4%	9.2%	-1.2%	
Drug Crime	100.0%	66.7%	-33.3%	100.0%	66.7%	-33.3%	
Total (Violent, Property & Drug)	27.6%	22.7%	-4.9%	27.6%	22.7%	-4.9%	



Unfounded						
Unfounded		Januar Decem	•		ear to (Decem	
	2018	2019	% Change	2018	2019	% Change
Total (Violent, Property & Drug)	8	7	-12.5%	8	7	-12.5%



Criminal Record and Vulnerable Sector Screening Check										
Actual		Januar Decem		Year to Date - December						
	2018	2019	% Change	2018	2019	% Change				
Criminal Record Checks	19	7	-63.2%	19	7	-63.2%				
Vulnerable Sector Screening Checks	61	76	24.6%	61	76	24.6%				



Data contained within this report is dynamic in nature and numbers will change over time as the Ontario Provincial Police continue to investigate and solve crime.

Data Utilized

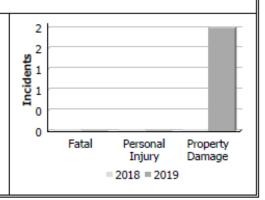
- Major Crimes
- Niche RMS All Offence Level Business Intelligence Cube

Point Edward OPP COLLISION REPORTING

Police Services Board Report for POINT EDWARD OPP Collision Reporting System November - 2019

Motor Vehicle Collisions by Type

Incidents		Novem	ber	Year to Date - November				
	2018	2019	% Change	2018	2019	% Change		
Fatal	0	0		0	0			
Personal Injury	0	0		2	0	-100.0%		
Property Damage	0	2		23	18	-21.7%		
Total	0	2		25	18	-28.0%		



0

0

0

Fatalities in Detachment Area

Off-Road Vehicle Motorized Snow Vehicle

Inci	dents	ents			Nover	nber		Year to Date - November				
			20	18	2019	% Ch	nange	2018	2019	9	% Change	9
Motor Vehicle Collision	Fatal Incide	ents		0	0			0		0		
	Alcohol Rel	ated		0	0			0		0		
Off-Road Vehicle	Fatal Incide	ents		0	0			0		0		
	Alcohol Rel	ated		0	0			0		0		
Motorized Snow Vehicle	Fatal Incide	ents		0	0			0		0		
	Alcohol Rel	ated		0	0			0		0		
Persons Killed					November			Year to D		- November		
		2018 20			% Char	nge	2018	20	19		% Change	
Motor Vehicle Collision		0		0				0	0			

0

0

Police Services Board Report for POINT EDWARD OPP Collision Reporting System

November - 2019

						.1 2013					
Primary Causal Fac	tors i	n Fat	al Moto	r Veh	icle (Collisions	6				
Incidents	Nove	mber		Year t Nove	to Date mber	-		- 1			
	2018	2019	% Change	2018	2019	% Change		5			
Speeding as a contributing factor	0	0	0	0	0	0		1 1			
Where alcohol is involved	0	0	0	0	0	0		Incidents 2			
Wildlife as a contributing factor	0	0	0	0	0	0		1			
Inattentive driver as a contributing factor	0	0	0	0	0	0		اه	AIT!	xo1	diffe of
Persons Killed	Nove	mber		Year t Nove	to Date mber	; -		લ	Sec.	Alco	widthe Dr.
	2018	2019	% Change	2018	2019	% Change				2018	
Seatbelt as a contributing factor	0	0	0	0	0	0					

Data Utilized

- SQL online application reporting system OPP CRS 2.3.09
- Collision Reporting System Business Intelligence Cube

Detachment: 6M - LAMBTON

Location code(s): 6M60-LAMBTON (Point Edward), 6M61-LAMBTON(Point Edward (MI))

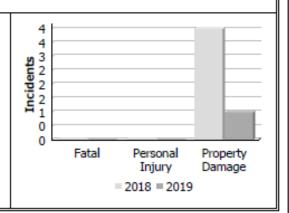
Data source date: Report Generated by:

Point Edward OPP COLLISION REPORTING

Police Services Board Report for POINT EDWARD OPP Collision Reporting System December - 2019

Motor Vehicle Collisions by Type

Incidents		Decen	nber	Year to Date - December				
	2018	2019	% Change	2018	2019	% Change		
Fatal	0	0		0	0			
Personal Injury	0	0		2	0	-100.0%		
Property Damage	4	1	-75.0%	27	19	-29.6%		
Total	4	1	-75.0%	29	19	-34.5%		



Fatalities in Detachment Area

Incide	ents				Decer	nber		Year	to Date	- December	
				2018	2019	% Ch	nange	2018	2019	% Change	е
Motor Vehicle Collision	Fatal Incide	ents		0	0			0	()	
	Alcohol Rel	ated		0	0			0	()	
Off-Road Vehicle	Fatal Incide	ents		0	0			0	()	
	Alcohol Rel	ated		0	0			0	()	
Motorized Snow Vehicle	Fatal Incide	ents		0	0			0	()	
	Alcohol Rel	ated		0	0			0	()	
Persons Killed			Decen		er		١	ear to [Date - D	ecember	
	2018 20		2019	9	% Cha	nge	2018	20	19	% Change	
Motor Vehicle Collision		0		0				0	0		
Off-Road Vehicle		0		0				0	0		

Detachment: 6M - LAMBTON

Motorized Snow Vehicle

Location code(s): 6M60-LAMBTON (Point Edward), 6M61-LAMBTON(Point Edward (MI))

Data source date: Report Generated by:

Primary Causal Fac	tors i	n Fat	al Moto	r Veh	icle (Collisions	6					
Incidents	Decei	nber		Year t Decer	to Date mber	-			- 1			
	2018	2019	% Change	2018	2019	% Change			4			
Speeding as a contributing factor	0	0	0	0	0	0		nts	٠,			
Where alcohol is involved	0	0	0	0	0	0		Incidents	2			
Wildlife as a contributing factor	0	0	0	0	0	0			1			
Inattentive driver as a contributing factor	0	0	0	0	0	0			₀ l	AIT!	no	diffe Cr.
Persons Killed	Decei	nber		Year Decer	to Date nber	-			¢	Sec.	Alor	wildlife Dr.
	2018	2019	% Change	2018	2019	% Change						5 ⁶⁰ 8 ■ 2019
Seatbelt as a contributing factor	0	0	0	0	0	0						

Data Utilized

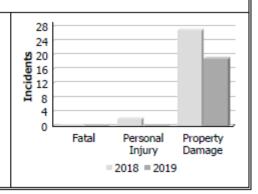
- SQL online application reporting system OPP CRS 2.3.09 Collision Reporting System Business Intelligence Cube

Police Services Board Report for POINT EDWARD OPP Collision Reporting System

January to December - 2019

Motor Vehicle Collisions by Type

Incidents	Janua	ary to [December	Year to Date - December				
	2018	2019	% Change	2018	2019	% Change		
Fatal	0	0		0	0			
Personal Injury	2	0	-100.0%	2	0	-100.0%		
Property Damage	27	19	-29.6%	27	19	-29.6%		
Total	29	19	-34.5%	29	19	-34.5%		



0

Fatalities in Detachment Area

Motorized Snow Vehicle

												_
Inci	dents			Jan	nuary to	Decemb	er	Year to Date - December				
			20	18	2019	% Ch	ange	2018	201	9	% Change	•
Motor Vehicle Collision	Fatal Incide	ents		0	0			0		0		-
	Alcohol Rel	ated		0	0			0		0		-
Off-Road Vehicle	Fatal Incide	ents		0	0			0		0		-
	Alcohol Rel	ated		0	0			0		0		
Motorized Snow Vehicle	Fatal Incide	ents		0	0			0		0		
	Alcohol Rel	ated		0	0			0		0		-
Persons Killed		Ja	anuary to	De	cember		,	Year to (Date -	De	cember	
		2018 20			% Cha	nge	2018	20	19		% Change	
Motor Vehicle Collision		0						0	0			-
Off-Road Vehicle	•	0	0	T				0	0			

Point Edward CaOC (Public Complaints and Optional Cate-

Police Services Board Report for POINT EDWARD OPP 2019/Nov

Public Complaints	
Policy	0
Service	0
Conduct	0

Date information collected from Professional Standards Bureau Commander Reports: 2020-01-06 Data Source

Ontario Provincial Police, Professional Standards Bureau Commander Reports

 Includes all public policy, service and conduct complaints submitted to the Office of the Independent Police Review Director (OIPRD)

Secondary Employment

Daily Activity Reporting Patrol Hours	
Total Hours	2019/Nov
Number of Cruiser Patrol Hours	76.50
Number of Motorcycle Patrol Hours	0.00
Number of Marine Patrol Hours	0.00
Number of ATV Patrol Hours	0.00
Number of Snowmobile Patrol Hours	0.00
Number of Bicycle Patrol Hours	0.00
Number of Foot Patrol Hours	13.50
Number of School Patrol Hours	0.00

Data source (Daily Activity Reporting System) date: 2020/01/04

Point Edward CaOC (Public Complaints and Optional Cate-

Police Services Board Report for POINT EDWARD OPP 2019/Dec

Public Complaints					
Policy	0				
Service	0				
Conduct	0				

Date information collected from Professional Standards Bureau Commander Reports: 2020-01-06
Data Source

Ontario Provincial Police, Professional Standards Bureau Commander Reports

 Includes all public policy, service and conduct complaints submitted to the Office of the Independent Police Review Director (OIPRD)

Secondary Employment

Daily Activity Reporting Patrol Hours					
Total Hours	2019/Dec				
Number of Cruiser Patrol Hours	87.50				
Number of Motorcycle Patrol Hours	0.00				
Number of Marine Patrol Hours	0.00				
Number of ATV Patrol Hours	0.00				
Number of Snowmobile Patrol Hours	0.00				
Number of Bicycle Patrol Hours	0.00				
Number of Foot Patrol Hours	12.00				
Number of School Patrol Hours	0.50				

Data source (Daily Activity Reporting System) date: 2020/01/04

Police Services Board Report for POINT EDWARD OPP 2019/Jan to 2019/Dec

Public Complaints					
Policy	0				
Service	0				
Conduct	0				

Date information collected from Professional Standards Bureau Commander Reports: 2020-01-06 Data Source

Ontario Provincial Police, Professional Standards Bureau Commander Reports

- Includes all public policy, service and conduct complaints submitted to the Office of the Independent Police Review Director (OIPRD)

Secondary Employment

Daily Activity Reporting Patrol Hours					
Total Hours	2019/Jan to 2019/Dec				
Number of Cruiser Patrol Hours	703.00				
Number of Motorcycle Patrol Hours	0.00				
Number of Marine Patrol Hours	1.50				
Number of ATV Patrol Hours	0.00				
Number of Snowmobile Patrol Hours	0.00				
Number of Bicycle Patrol Hours	33.00				
Number of Foot Patrol Hours	146.50				
Number of School Patrol Hours	12.50				

Data source (Daily Activity Reporting System) date: 2020/01/04

DETACHMENT INITIATIVES

TARGETED MEDIA RELEASES:

Traffic Sergeant

- Festive and funded RIDE checks
- Intersections / Speed
- Winter driving tips
- Winter tire reminder
- Impaired driving / Festive Season messaging
- Christmas and New Year long weekend traffic initiatives.



A total of 11 media releases were distributed for the months of November and December Stuff a cruiser event Toy drive

RIDE Program

- 24 RIDE checks
- 2 Impaired by Alcohol charges
- 1 Prohibited Drive (x3)
- 24 POA HTA charges

Winter driving traffic safety









DETACHMENT INITIATIVES

Community Street Crime

Street crimes unit members in conjunction with Point Edward officers investigate property and drug related crime.

Lambton Crime Unit

Members of the Lambton Crime are dedicated to supporting village officers and investigating major crime incidents in the Village of Point Edward.

Property Checks / Traffic Enforcements

- ⇒ 108 recorded property checks
- ⇒ 13 property related incidents investigated
- ⇒ 19 directed traffic enforcement / complaint reports / collisions
- ⇒ 24 Provincial office notices issued
- ⇒ 2 Impaired drivers removed and charged and suspended

CPTED—Crime Prevention Through Environmental Design

Lambton **OPP Auxiliary Unit** will visit to assess and advise property and business owners how to better secure their property using CPTED principals. A presentation will be scheduled in the new year.

Police responded to 281 calls for service this quarter and

1551 calls for service YTD to 31 December 2019











FALSE ALARM OCCURRENCE CONFIRMATION

	FROM				DATE			
	Point Edward OPP 102 St. Clair St. Point Edward TO				01 – 30 Sep 2019 MONTHLY REPORT			
	The Village of POINT EDWARD			Select Month: NOVEMBER				
‡	OCCURRENCE INFORM	ATION						
	Occurrence Number:	Date:	Time:	Loc	ation:	Officer YES	Attended: NO	
	LP19271945	02 Sep 19	0531) Michigan, Village Variety ening, accidental			
	LP19275539	05 Sep 19	0631	1	Marinia Rd. Bridgeview Marinia ivated several times, alarm issue			
	LP19281626	10 Sep 19	1548	20 Arthur St. Cancelled prior to arrival			×	
	LP19281661	10 Sep 19	1931	1	Kendall St. Purolator, cancelled or to arrival		⊠	
	LP19293330	21 Sep 19	0058	1	Lite St. Sarnia Produce, False, all ure			
	LP19295756	23 Sep 19	0855		3 Michigan, Ex Servicemen, cidental	⊠		
	LP19303242	30 Sep 19	0818		Mara St. Dr. Bucton, Accidental, celled prior to arrival		⊠	
	Lambton County Administration:		Signature:					
	Sgt Tim Ives #9533							



FALSE ALARM OCCURRENCE CONFIRMATION

FROM			DATE				
Point Edward OPP 102 St. Clair St. Point Edward				01 - 31 Oct 2019			
то				MONTHLY REPORT			
The Village of POINT EDWARD				Select Month: NOVEMBER			
OCCURRENCE INFORM	ATION						
Occurrence Number:	Date:	Time:	Lo	ocation:	Office YES	r Attended: NO	
LP19309183	05 Oct 19	1631	50	00 Errol Rd. SGCC, False fire alarm	\boxtimes		
LP19315739	11 Oct 19	1635	15	500 Venetian Ave. False fire alarm	\boxtimes		
LP19315768	11 Oct 19	1918	80	07 Michigan St. Accidental	\boxtimes		
LP19317062	12 Oct 19	1726	17	171 Kendall St. False, all secure			
LP19321886	17 Oct 19	0039		25 Kendall St. Purolator, isecure ar door, building cleared	×		
LP19323792	18 Oct 19	1706		08 Exmouth St. Beasley Machine, secure door, secured			
LP19325784	20 Oct 19	1201		704 MaraSt. Pullutech Enviroquatics, false, cancelled prior to arrival			
LP19328843	23 Oct 19	1335	2 Bridge St. Duty Free, Customer walked through the wrong door setting off alarm				
LP19330282	24 Oct 19	1841	1 -	137 Kendall St. Dundee Private Investors, False, all secure			
LP19334933	29 Oct 19	0633		04 Mara St. Dr Bucton, Accidental, ancelled prior to arrival		×	
Lambton County Admi	nistration:	Signature:					

Winter driving means be prepared



ADD ANTIFREEZE

Antifreeze can help protect your engine from extreme temperatures and help keep fluids from freezing as cold sets in.



CHECK TIRES

When temperatures fall, air inside tires contracts and causes the pressure inside to drop, which can make tires susceptible to damage.



CHANGE OIL

Colder temperatures can cause motor oil to thicken, which can cause starting problems. Change your oil just before winter to help keep oil flowing easily through your engine to help your car start easier.

WaterSavers car washes use 40 gallons or less of fresh water per car wash – less than the water used for a load of laundry.



WASH AND WAX

Washing and applying a fresh coat of wax before fluctuating temperatures set in can be the first line of defense against ice, salt, sand and slush. Visiting a car wash is also a great way to get the underbelly of the car clean to avoid rusting, which helps maintain the overall value of the vehicle.

Additionally, washing at a car wash regularly in winter can help keep the windshield, mirrors and lights clean, which is important in ensuring the best possible vision for the driver.









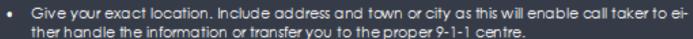
OPP CONTACT INFORMATION

OPP CALLS FOR SERVICE:

When you need to report an incident or wish to speak with an officer, these numbers will connect you to the nearest OPP Communications Centre throughout Ontario.

1-888-310-1122 1-888-310-1133 (ΠΥ)

9-1-1 EMERGENCY If you call 9-1-1 for an emergency:



- Give your telephone number including the area code.
- Advise the nature of your call.
- Listen to the call takers instructions depending on the location and type of incident, you may
 be transferred.
- Stay on the line until advised to hang up.

DETACHMENT HOURS / CONTACT INFO:

Point Edward	(Municipal)	102 St. Clair Street Point Edward, ON N7V 1N7	519-336-8691 519-336-5011 fax	Mon — Thurs & every other Friday 8-4 pm
Lambton OPP	Main Admin	4224 oil Heritage Rd.	519-882-1011	Mon –Fri
Petrolia	Centre	P.O. Box 400	519-882014	8-4 pm
		Petrolia, ON	fax	
		N0N 1R0		
St. Clair Township	(Satellite)	392 Lyndoch Street,	519-8621544	Mon—Thurs
		Corunna, ON		8-4 pm
		N0N 1G0		
Grand Bend	(Summer only)	58 Main Street	519-238-2345	Summer
		Grand Bend, ON		
		NOM 1TO		

CALLING THE DETACHMENT:

- When calling the detachment at the above numbers you will receive an automated greeting.
- Press 1 if you need to report an incident or speak with an officer.
- Press 2 if you wish to speak with the administrative personnel during the above noted business hours.

After hours you may leave a non-urgent message that will be followed-up on the next business day.

<u>OUTSIDE PHONE</u> * If you attend an office and the doors are locked or it is after hours – please pick up the phone outside of the detachment and you will be connected directly to the OPP Communications Centre.



LAMBTON CONTACT INFORMATION cont'd

CRIMINAL RECORD CHECKS:

For a complete list of requirements and information on how to apply for Criminal Record Checks, Police Information Checks and Police Vulnerable Sector Checks click the link below;

Ontario Provincial Police | Criminal Record Checks

CANADIAN ANTI-FRAUD CENTRE:

The <u>Canadian Anti-Fraud Centre</u> (CAFC) is the central agency in Canada that collects information and criminal intelligence on such matters as mass marketing fraud (i.e.: telemarketing), advance fee fraud (i.e.: West African letters), Internet fraud and identification theft complaints.

If you wish to report a fraud or require information on a possible fraud contact the Canadian antifraud centre:

Phone: 1-888-495-8501 OR E-mail: info@antifraudcentre.ca

CRIME STOPPERS:

You may contact Crime Stoppers from anywhere in Ontario at 1-800-222-8477, or by leaving an anonymous Web-Tip at TipSoft - Web Tips Submission

CITIZENS SELF REPORTING:

You have the option to report select occurrences to the OPP from your computer or mobile device using the OPP's <u>Citizen Self Reporting</u> system.

Use this system to report:

- 1. Lost/missing property under \$5,000
- 2. Stolen license plates or validation stickers
- 3. Theft from a vehicle under \$5,000
- 4. Mischief/damage to a vehicle under \$5,000
- 5. Mischief/damage to property (other than a vehicle) under \$5,000
- 6. Theft under \$5,000
- 7. Driving Complaint

FRONTLINE SUPPORT UNIT (FSU):

The Frontline Support Unit (FSU) program is a differential response strategy that focuses on call management. This includes responsibility for the OPP's Citizen Self-Reporting (CSR) system which is an online police reporting system for members of the public to report specific occurrences directly to the OPP via the Internet. The FSU model will offer a call handling alternative for select calls for service allowing the deployment of resources to critical incidents or member engagement in proactive police activities. Through the use of technology, the OPP continues to improve our processes and service delivery in support of its vision.

